

## General Terms & Conditions

1. Although every effort will be made to provide our services for your session, the engineer and RecordYou reserve the right to cancel a session at any time, without penalty, should any unforeseen circumstances arise.
2. Backing tracks are provided as part of some RecordYou packages. Any backing track not available on <http://karaoke-version.com> are subject to a €799 track development fee. Additional instrument/vocal/ambient or any other extra audio recorded is subject to a €99 fee per 60 seconds.
3. Client input will be accommodated wherever possible, however in the interest of RecordYou, the producer and RecordYou Management will have the final decision in the production, mixing, mastering, video editing, release times, release method, and any other decisions of the mixing, mastering, release, copyright and rights of a clients recording.
4. As our mixing, mastering and video editing is completed offsite in a mixing studio where only RecordYou staff are insured, we regret that we can not invite customers to observe the mixing, mastering or video editing.
5. In cases where the services provided by RecordYou are unsatisfactory, we will try to accommodate the customer by remixing the audio/video at the discretion of the audio or video producer. With each dispute raised by emailing [studio@recordyou.ie](mailto:studio@recordyou.ie), a remix will be provided, however, T&C's point 3 will be strictly be adhered to. If RecordYou are unable to satisfy the customers requests, we reserve the right to withdraw our services to maintain our high quality standards. Charges may apply.
6. The "music video" will be directed by RecordYou engineers, and will be shot in studio in a style similar to the sample videos on RecordYou.ie.
7. Booking times must be strictly adhered to. Due to other bookings in the studio, a session cannot run overtime. If a customer arrives late to a session, it is at the discretion of the engineer and subject to scheduling whether the time can be made up after the time has expired. If more time is required, subject to studio and engineer availability, additional hours may be purchased at a rate agreed with RecordYou.
8. RecordYou reserves the right to amend studio, equipment or personnel allocated to the session, regardless of the advertised studio/equipment/personnel agreed to a session.
9. Any outstanding invoice balances are due before the recording session commences.
10. RecordYou reserves the right to release any client recording on any media deemed appropriate by RecordYou.
11. RecordYou may also use video footage, audio recordings and images in promotional material. If you do not want your images/audio or video used in this manner, please email [studio@recordyou.ie](mailto:studio@recordyou.ie).
12. RecordYou accepts cash, cheques and Visa cards. Card and cheque payments must be made in advance of the session. Please contact us at [studio@recordyou.ie](mailto:studio@recordyou.ie) to make a payment.

13. All services, quotes and deliverables are offered assuming acceptance of all terms and conditions. The list of T&C's is not exhaustive, and RecordYou reserves the right to add to, or modify these conditions without notice.
14. Unless explicitly agreed with RecordYou, customers are allowed one guest to be present during the recording session.
15. All under 18's must be accompanied by an adult.

## Child Protection Policy

While RecordYou is not responsible for attendees or workers at any venue where our services/engineers/equipment are employed, RecordYou is fully committed to safeguarding the welfare of all children and young people where possible. While RecordYou take no responsibility whatsoever for any injury or loss, it recognises its responsibility to take all reasonable steps to promote safe practice and to protect children from harm, abuse and exploitation.

Paid staff and volunteers will endeavour to work together to encourage the development of an ethos which embraces difference and diversity and respects the rights of children, young people and adults.

RecordYou will:

- ensure that all of our employees understand their legal and moral obligations to protect children and young people from harm, abuse and exploitation;
- ensure that all employees understand their obligations to report care or protection concerns about a child/young person, or a worker's conduct towards a child/young person, to the organisation's designated person for child protection;
- endeavour to keep up-to-date with national developments relating to the care and protection of children and young people.

## No RecordYou Liability

In no event shall RecordYou be liable to anyone for any delays, inaccuracies, errors or omissions with respect to the supply or delivery of all or any part thereof, for any damage arising there from or occasioned thereby, or for the results obtained from the use of our equipment, services or facilities. Once agreed and ordered, the entire risk as to the quality and performance of RecordYou and the accuracy, adequacy, completeness, currentness, validity and quality of the resulting product is with the client.

**IN NO EVENT WILL RECORDYOU BE LIABLE TO ANY PARTY FOR ANY DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF PROGRAMS OR**

**INFORMATION, AND THE LIKE), OR ANY OTHER DAMAGES ARISING IN ANY WAY OUT OF THE AVAILABILITY, USE, RELIANCE ON, OR INABILITY TO USE AMP SOUND SYSTEMS EQUIPMENT OR ANY 'INFORMATION', EVEN IF RECORDYOU HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT, OR OTHERWISE; OR (ii) FOR ANY CLAIM ATTRIBUTABLE TO ERRORS, OMISSIONS, OR OTHER INACCURACIES IN, OR DESTRUCTIVE PROPERTIES OF ANY EQUIPMENT OR 'INFORMATION'.**

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